

Rewards Campaign run by Franschhoek Wine Valley Tourism

SnapScan End User Terms of Use

GENERAL

The terms and conditions stated below do not replace or override the Terms and Conditions relating to the use of the SnapScan User Application. All terms and conditions within the SnapScan User App Terms and Conditions remain in full force and effect with the addition of the below mentioned terms and conditions applicable to the Franschhoek Wine Valley Tourism campaign only. Please refer to the User Application [Terms and Conditions](#), as well as the [Wallet Addendum](#). In instances where the terms below conflict with the SnapScan User Application Terms and Conditions, the SnapScan User Application Terms and Conditions will apply.

DEFINITIONS

Campaign Transactions: A valid transaction of R400 or above processed between the SnapScan Mobile Application from a user's loaded bank card to a Participating Business during the Campaign Period. This will exclude transactions made in conjunction with Rewards.

Campaign Earning Period: The period in which Campaign Transactions will qualify for reward earning.

Participating Business: SnapScan merchants that are able to accept Campaign Transactions during the Campaign Period. These merchants are subject to the approval of the relevant campaign managers, who reserve the right to add or remove merchants from the campaign.

Reward Redemption Period: The period in which Rewards can be redeemed at Participating Businesses. This period can be different from the Campaign Earning Period.

1. TERMS OF USE

- 1.1. All Campaign Transactions are processed through SnapScan. No other payment method will be accepted. Only the Snapscan QR code can be used to earn (No Capitec, Masterpass, Zapper etc.)
- 1.2. Any customers spending R400 or more at a Participating Business during the Campaign Period with SnapScan (excluding split payments), will be issued a SnapScan reward to the value of R200.
- 1.3. The reward will be transferred to the customer's dedicated reward section within the SnapScan User App Wallet Section immediately after a Qualifying Transaction.
- 1.4. The reward can be redeemed partially or in full at the same or any of the Participating Businesses during the Reward Redemption Period.

- 1.5. If multiple Rewards are earned, they will accrue and be visible in the SnapScan Wallet section with the relevant campaign name.
- 1.6. When redeeming the reward at a participating business, if the bill is more than the value of the reward, the difference can be paid through a split payment SnapScan transaction. You will be able to use both your card and reward together to make 1 simple payment, this payment will not earn an additional reward.
- 1.7. There is no limit on repeat visits, but you are limited to 1 earn possibility per merchant per day.
- 1.8. Rewards will expire after the Reward Redemption Period.
- 1.9. Rewards are non-transferable and cannot be exchanged for cash or SnapScan Wallet Credit.
- 1.10. A Reward is not earned if a transaction is made using a reward or another Wallet inside of SnapScan.
- 1.11. Franschhoek and SnapScan can use any content of this campaign in media, on SnapScan or Franschhoek platforms, including websites and social media.
- 1.12. Franschhoek and SnapScan shall not be liable for any disruption to the campaign, whether due to technical problems or otherwise, which is beyond its reasonable control.
- 1.13. Franschhoek and SnapScan reserve the right to amend the Campaign Period and Reward Redemption Period at any time.
- 1.14. By supporting this campaign, you agree to be bound by these Terms & Conditions.

DISCLAIMER

All information regarding the Franschhoek Restaurant Appeal initiative campaign, including participating restaurants and eateries, are for promotional purposes only. Whilst every reasonable effort has been made to ensure that the campaign information provided is current and accurate, we make no representations, warranties or guarantees of any kind, express or implied, regarding the completeness, accuracy, reliability, satisfactory quality, fitness for a particular purpose, compatibility or security of information, products, services, or related graphics contained in our communications, website or promotional materials. Any reliance you place on such information is therefore strictly at your own risk. In no event will SnapScan or Franschhoek be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from your participation in this campaign.